

OWNER FEE ALLOCATION

Frequently asked questions

....What **owners** need to know...

What will change?

From January 1, 2016, fee allocation for waste disposal fees in Kaiserslautern will be transferred to owners step by step. From January 1, 2018, property owners will be exclusively responsible for waste disposal fees.

Why is this change being made?

Kaiserslautern is aligning itself with the procedure used throughout Germany. Waste disposal fees are property levies and thus the responsibility of the property owner. This reduces the number of fee allocations and optimizes the connection of all properties to the waste disposal system. All this contributes toward the long-term stability of waste disposal fees, thus benefitting all citizens. The advantage of this procedure for the property owner is that the risk of being held liable for unpaid fees of the tenant is eliminated.

Will waste bins be changed or replaced?

This will only happen if the property owner submits a request, and the Stadtbildpflege grants this request.

Who will be responsible in the future?

After the changeover, the property owner will be exclusively responsible for requests such as a change of bins, registering or deregistering bins. From that time on, **only the property owner** will be able to submit requests. However, the tenant can continue to do the following:

- · Submit complaints regarding bins not emptied on the waste collection day
- Report a defective bin

Who will pay the waste disposal fees in the future?

Waste disposal fees must be paid by the **property owner** in the future. It is the responsibility of the property owner to settle these fees with the tenants, for example via the service fees. Please bear in mind that the Stadtbildpflege cannot provide any information regarding other private law arrangements such as amendments to rental agreements. For this purpose, the property owner can contact associations, property administrators or attorneys.

Outstanding debt claims arising before the changeover must be paid by the tenant. If the tenant does not settle these claims, the amounts will be imposed retroactively on the property owner in accordance with the statutes currently in force.

Who is responsible in the case of multiple property owners?

Multiple property owners are jointly and severally liable. This also applies to condominiums. Waste disposal fees relate to the plot, not the individual apartment. There will be <u>one</u> notification of fees only for all bins allocated to the plot. One property owner is jointly and severally liable for paying the full fees. The recipient of the notification is either an appointed administrator or a property owner. If the Stadtbildpflege has no data regarding an appointed administrator, the Stadtbildpflege proceeds as follows in order to determine the property owner who is liable to pay: Usually, the owner named first according to the land register and cadaster who lives at the property is held jointly and severally liable to pay the full fees. If none of the property owners live at the property itself, the first property owner resident in Kaiserslautern will be held liable. If no property owner resides in Kaiserslautern, payment will be imposed on the first person named in the land register and cadaster.

How is the information provided?

Dienstag

Donnerstag

Öffnungszeiten:

Three months before the scheduled changeover, the **property owner** receives detailed information regarding the time and fee allocation data (assignment of bins to tenants and the relevant fees). This letter also contains a form which, for example, can be used to arrange an appointment with the Stadtbildpflege, request a communal bin and much more.

Furthermore, this approach gives the property owner time to inform the tenant and make any necessary changes to the rental agreement with regard to service fees. One month before the changeover, the tenant receives information about the change as well as the notification regarding the termination of the fee allocation.

Does the property owner have to do anything else beforehand? ! N O !

What information will the future notifications contain regarding the assignment of bins?

As a one-time service the property owners will receive the previous assignment of the bins to the tenants with the notification of fees. The notification of fees itself only contains the bin numbers and, provided that the Stadtbildpflege has been informed of this, the specific address. However, it does not contain any tenant information. In the future, the property owner will be responsible for assigning the bin numbers to the tenant.

Stadtbildpflege Kaiserskautern - Eigenbetrieb der Stadt Kaiserslautern

08:00 - 12:00 Uhr

Daennerstraße 11	Telefon:	0631 365-1700	E-Mail:	kundenservice@stadtbildpflege-kl.de
67657 Kaiserslautern	Telefax:	0631 365-1715	Internet:	www.stadtbildpflege-kl.de

08:00 - 12:30 Uhr und 14:00 - 17:00 Uhr





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....What tenants need to know....

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Who will pay the waste disposal fees in the future?

Waste disposal fees must be paid by the **property owner** in the future. It is the responsibility of the property owner to settle these fees with the tenants, for example via the service fees. Please bear in mind that the Stadtbildpflege cannot provide any information regarding other private law arrangements such as amendments to rental agreements. For this purpose, the tenant can contact the property owner, the property administrator or rental associations, respectively.

Debiting authorizations will end automatically.

How is the information provided?

Three months before the scheduled changeover, the property owner receives detailed information regarding the time and fee allocation data (assignment of bins to tenants and the relevant fees).

This approach gives the property owner time to inform the tenant and make any necessary changes to the rental agreements with regard to service fees. In addition, one month before the changeover, the tenant receives information about the change as well as the notification regarding the termination of the fee allocation.

Does the tenant have to do anything else beforehand? ! N O !

What will happen regarding credit?

Donnerstag

Fees paid in excess shown on the notification regarding termination of the collection of waste disposal fees will be refunded automatically, provided that the Stadtbildpflege has the relevant banking information.

What will happen regarding outstanding debts?

We kindly request you to pay any outstanding debts, shown on the notification regarding termination of collection of the waste disposal fees, into the account specified on the notification within the next four weeks.

If you have made an arrangement with the Stadtbildpflege to pay in installments, this will remain in place. The debts agreed in this arrangement will continue to be debited through the end of the agreement period until the outstanding debt is paid off in full.

Stadtbildpflege Kaiserslautern - Eigenbetrieb der Stadt Kaiserslautern D

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